



LILY ADAMS

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LinkedIn

Energetic server with 10 years of experience in high-volume Cajun and Creole restaurants. Skilled at delivering exceptional service, managing large sections, and promoting seasonal and specialty dishes to increase sales. Committed to creating memorable dining experiences through personalized attention and menu expertise.

Education

- Associate of Arts (A.A.) in Culinary Arts | May 2014
Delgado Community College, New Orleans, LA

Key Skills



Creole and Cajun menu expertise



Wine pairing and upselling techniques



High-volume table management



New hire training and mentorship



Private event coordination

Professional Experience

Server

Commander's Palace, New Orleans, LA | February 2020 - Present

- Serve up to 100 guests daily in a fast-paced, fine-dining Creole restaurant, achieving a 96% satisfaction score on guest surveys
- Upsell wine pairings and chef-recommended dishes, boosting average table sales by 22%
- Train and mentor 10+ new hires on restaurant service standards and menu details, improving onboarding efficiency by 20%
- Collaborate with kitchen and bar staff to ensure smooth service during peak dining hours

Server

Gumbo Shop, New Orleans, LA | November 2014 - January 2020

- Delivered exceptional service to guests in a high-volume casual dining environment, managing up to 12 tables per shift
- Recommended popular menu items and daily specials, contributing to a 15% increase in overall revenue
- Resolved guest concerns efficiently, maintaining a 4.7-star average rating on review platforms
- Assisted with large group reservations and private dining events for up to 20 guests