



# Jack Taylor

Denver, CO 80203  
jacktaylor@email.com  
(555) 321-8765  
LinkedIn

Experienced server with eight years of expertise in craft brewery and gastropub environments. Adept at recommending food and beer pairings, managing high-volume service, and maintaining guest loyalty. Proven ability to increase revenue through personalized recommendations and upselling.

## Key Skills



Craft beer and food pairings



Menu upselling



Guest retention strategies



Event service coordination



High-volume table management

## Professional Experience

### Server

*Wynkoop Brewing Company, Denver, CO | February 2020 - Present*

- Provide exceptional service to 80+ guests per shift in a busy gastropub and craft brewery
- Recommend beer and food pairings based on guest preferences, increasing average ticket sales by 18%
- Build relationships with regular patrons, contributing to a 15% boost in guest retention rates
- Assist with hosting brewery events, ensuring smooth service for parties of up to 50 guests

### Server

*Breckenridge Brewery, Littleton, CO | October 2016 - January 2020*

- Delivered friendly and efficient service in a high-volume brewery, managing up to 10 tables at a time
- Promoted seasonal and specialty beers, contributing to a 12% increase in beverage sales over two years
- Supported team operations by assisting with food running and back-of-house coordination during peak hours
- Resolved guest concerns promptly, maintaining a 4.8-star rating on customer feedback platforms

## Education

Bachelor of Science (B.S.) in Business Administration

*University of Denver, Denver, CO | June 2016*