



Aliya Hernandez

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Hardworking server with over six years of experience in casual Tex-Mex dining and family-style restaurants. Skilled in providing fast and friendly service, resolving guest issues efficiently, and upselling featured dishes and beverages to increase sales.

PROFESSIONAL EXPERIENCE

Server

Mi Tierra Cafe & Bakery, San Antonio, TX | February 2020 - Present

- Manage a high-volume section of up to 15 tables during peak hours, serving over 200 guests daily
- Recommend margarita specials and featured Tex-Mex dishes, boosting sales per table by 12% on average
- Address guest concerns professionally, contributing to a 4.9-star average rating on online reviews
- Assist with large party reservations and special celebrations, ensuring timely and efficient service

Server

Chuy's, San Antonio, TX | January 2018 - January 2020

- Delivered fast and friendly service in a popular Tex-Mex casual dining restaurant, managing up to 12 tables during busy shifts
- Promoted appetizers and desserts, contributing to a 15% increase in total revenue over two years
- Supported team operations by helping with food running and bar orders during high-volume hours
- Built strong relationships with regular guests, increasing repeat business by 10%

EDUCATION

Associate of Arts (A.A.) in Hospitality Management

San Antonio College, San Antonio, TX |
December 2017

KEY SKILLS

- Tex-Mex menu expertise
- Guest issue resolution
- Upselling margaritas and specialty items
- High-volume service
- Large-party service coordination