

Riley Morgan

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Technical Project Manager With a Background in Software Development and Scalable Team Leadership
A results-driven project manager with eight years of success delivering complex digital solutions for enterprise and Software as a Service (SaaS) clients. Combines strong technical knowledge with Agile and Scrum expertise to lead cross-functional teams, manage budgets, and drive results. Skilled in aligning development with strategic goals while maintaining delivery speed and quality.

Professional Experience

IT Project Manager

CoreNet Solutions, Evanston, IL | August 2016
- February 2020

- Directed a \$1.2 million customer relationship management (CRM) integration project for a Fortune 500 client, boosting sales team productivity by 25% post-launch
- Coordinated cross-departmental teams to launch a mobile app used by over 100,000 users, hitting key performance indicators (KPIs) within 60 days of release
- Reduced bug backlog by 65% through improved sprint planning, QA automation, and dev handoffs

Technical Project Manager

Summit Logic Systems, Chicago, IL | March 2020 - Present

- Oversaw migration of enterprise platform to AWS, reducing infrastructure costs by 30% and improving system uptime to 99.98%
- Led Agile team of 12 engineers and designers to deliver SaaS product three weeks ahead of schedule, under budget by \$50,000
- Implemented project tracking and reporting systems in Jira, increasing on-time task completion by 42% across all active sprints

Key Skills

- Agile and Scrum methodology
- API integration
- Technical project management
- Cloud platforms (AWS, Azure)
- Cross-functional team leadership
- Product lifecycle management

Education

Bachelor of Science (B.S.)

Information Technology

DePaul University, Chicago, IL | February 2016

Certifications

Certified ScrumMaster (CSM)

June 2019

Project Management Professional (PMP)

July 2018

AWS Certified Cloud Practitioner

September 2017