Rachel Nguyen

Mountain View, CA

(555) 543-6789

rachel.nguyen@email.com

LinkedIn | Portfolio

Data-driven product manager with experience in AI and machine learning
Strategic product manager with 10 years of experience leading large-scale artificial intelligence (AI)-powered product launches. Proven track record of increasing adoption rates, optimizing machine learning (ML) models, and driving innovation at scale.

Key Skills

- AI/ML product strategy
- Data-driven decision-making
- Growth hacking
- Product roadmap execution
- Stakeholder management

Professional Experience

August 2019 - Present

Product Manager   *Google, Mountain View, CA*

- Launched an AI-powered recommendation engine, increasing user engagement by 50%
- Lead a cross-functional team of 25 engineers, designers, and data scientists
- Implemented a data-driven roadmap, improving product adoption by 35%

June 2015 - July 2019

Senior Product Manager   *TechCorp AI, San Francisco, CA*

- Developed an NLP-powered chatbot, reducing customer support costs by 40%
- Spearheaded a personalization initiative, driving a 20% increase in user retention

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Education

August 2017

Master of Science in Artificial Intelligence

Massachusetts Institute of Technology (MIT) | Cambridge*, MA*