

# Julian Rivers

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## IT Director Focused on Strategic Leadership and Scalable Technology Solutions

A seasoned IT director with over 13 years of experience leading enterprise IT operations, infrastructure upgrades, and digital transformation initiatives. Proven track record of aligning technology strategy with business goals, reducing costs, and improving service delivery. Skilled in managing large teams, vendor relationships, and cross-departmental collaboration.

## Professional Experience

### IT Director

Orion Global Services, Chicago, IL

January 2019 - Present

- Directed company-wide cloud migration that reduced infrastructure costs by 45% and improved system uptime to 99.99%
- Led a 25-member IT team, increasing department efficiency by 30% through process automation and resource optimization
- Oversaw cybersecurity strategy and compliance, preventing breaches and maintaining 100% audit success rate across all business units

### IT Manager

CrestPoint Financial, Naperville, IL

June 2012 - December 2018

- Managed enterprise IT systems across five regional offices, reducing response times by 50% with a new help desk ticketing platform
- Implemented data backup and disaster recovery plan, cutting potential data loss exposure by 85%
- Coordinated vendor transitions for infrastructure services, saving the company \$200,000 annually in support contracts

## Key Skills

- Budget and cost control
- Cloud infrastructure
- Cybersecurity strategy
- IT operations management
- Team leadership
- Vendor negotiations

## Education

DePaul University at Chicago, IL

**Bachelor of Science (B.S.) Information Technology Management** June 2012

## Certifications

**Certified Information Systems Security Professional (CISSP)**

April 2020

