



# Aliya Jackson

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LinkedIn | Portfolio

An accomplished CNA with eight years of experience delivering solid patient care in hospital and nursing home settings. Adept at collaborating with multidisciplinary teams to drive positive patient outcomes.

## Key Skills

- Patient-centered care
- Patient education
- Geriatric care
- Infection prevention
- Team collaboration

## Professional Experience

### ● Certified Nursing Assistant

*Mercy Hospital, New York, NY | April 2018 - August 2024*

- Provide solid care to patients in a 300-bed hospital with a 1-to-7 ratio and maintain a 92% or above patient satisfaction rating.
- Coordinate with registered nurses (RNs) and doctors to implement evidence-based care plans, resulting in a 9% increase in positive patient outcomes.
- Support patients with activities of daily living (ADLs), monitor vital signs, and report changes in patient condition to the attending physician.

### ● Certified Nursing Assistant

*Oaks Nursing Home, New York, NY | May 2016 - March 2018*

- Aided residents with ADLs, feeding, dressing, and personal hygiene, and identified opportunities to improve patient comfort and independence.
- Monitored vitals and reported changes to nursing staff, contributing to timely and effective patient care interventions.

## Education

*June 2016*

Associate of Science (A.S.) in Nursing

*University of Syracuse, New York, NY*

## Certifications

### ● Certified Nursing Assistant (CNA)

State of New York | May 2016