



Aliya Jackson

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An accomplished CNA with eight years of experience delivering solid patient care in hospital and nursing home settings. Adept at collaborating with multidisciplinary teams to drive positive patient outcomes.

Key Skills

- Patient-centered care
- Patient education
- Geriatric care
- Infection prevention
- Team collaboration

Professional Experience

● Certified Nursing Assistant

Mercy Hospital, New York, NY | April 2018 - August 2024

- Provide solid care to patients in a 300-bed hospital with a 1-to-7 ratio and maintain a 92% or above patient satisfaction rating.
- Coordinate with registered nurses (RNs) and doctors to implement evidence-based care plans, resulting in a 9% increase in positive patient outcomes.
- Support patients with activities of daily living (ADLs), monitor vital signs, and report changes in patient condition to the attending physician.

● Certified Nursing Assistant

Oaks Nursing Home, New York, NY | May 2016 - March 2018

- Aided residents with ADLs, feeding, dressing, and personal hygiene, and identified opportunities to improve patient comfort and independence.
- Monitored vitals and reported changes to nursing staff, contributing to timely and effective patient care interventions.

Education

June 2016

Associate of Science (A.S.) in Nursing

University of Syracuse, New York, NY

Certifications

● Certified Nursing Assistant (CNA)

State of New York | May 2016