

Sophia Patel

IT Business Analyst



IT business analyst with expertise in process improvement and data-driven decision-making

Results-driven IT business analyst with five years of experience analyzing business requirements, implementing IT solutions, and improving operational efficiency.

City, ST
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Professional Experience

IT Business Analyst

Enterprise Solutions Group, City, ST September 2019 - Present

- Analyzed business processes and identified IT solutions that improved workflow efficiency by 30%
- Worked with stakeholders to define project requirements and timelines

Business Intelligence Analyst

Data Insights Inc., City, ST June 2017 - August 2019

- Designed data dashboards to improve executive decision-making processes
- Assisted in optimizing reporting tools, reducing data retrieval times by 20%

Key Skills

Business process analysis

Data visualization and reporting

Requirements gathering

IT project management

Stakeholder communication

Education

Master of Science in Information Systems May 2017
Tech University, City, ST

Certifications

- Certified Business Analysis Professional (CBAP)