

Sophia Patel

IT Business Analyst



City, ST
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IT business analyst with expertise in process improvement and data-driven decision-making

Results-driven IT business analyst with five years of experience analyzing business requirements, implementing IT solutions, and improving operational efficiency.

Professional Experience

IT Business Analyst

Enterprise Solutions Group, City, ST September 2019 - Present

- Analyzed business processes and identified IT solutions that improved workflow efficiency by 30%
- Worked with stakeholders to define project requirements and timelines

Business Intelligence Analyst

Data Insights Inc., City, ST June 2017 - August 2019

- Designed data dashboards to improve executive decision-making processes
- Assisted in optimizing reporting tools, reducing data retrieval times by 20%

Education

Master of Science in Information Systems May 2017
Tech University, City, ST

Certifications

- Certified Business Analysis Professional (CBAP)

Key Skills

Business process analysis

Data visualization and reporting

Requirements gathering

IT project management

Stakeholder communication