

# Aliya Jackson

Acute Care CNA

An accomplished CNA with eight years of experience delivering exceptional patient care in hospital and nursing home settings. Adept at collaborating with multidisciplinary teams to drive positive patient outcomes.

## Professional Experience

### Certified Nursing Assistant

Mercy Hospital, New York, NY

April 2018 - Present

- Provide exceptional care to patients in a 300-bed hospital with a 1-to-7 ratio and maintain a 92% and above patient satisfaction rating
- Coordinate with RNs and doctors to implement evidence-based care plans, resulting in a 9% increase in positive patient outcomes
- Support patients with ADLs, monitor vital signs, and report changes in patient condition to the attending physician

### Certified Nursing Assistant

Oaks Nursing Home, New York, NY

May 2016 - March 2018

- Aided residents with daily living activities, feeding, dressing, and personal hygiene and identified opportunities to improve patient comfort and independence
- Monitored vitals and reported changes to nursing staff, contributing to timely and effective patient care interventions

## Education

Associate of Science (A.S.) in

Nursing

University of Syracuse, New York, NY

June 2016

## Certifications

Certified Nursing Assistant  
(CNA)

State of New York

June 2016



New York, NY

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## Key Skills

Patient-centered care



Patient education



Geriatric care



Infection prevention



Team collaboration

