



# DAVID THOMPSON

## IT Manager

City, ST  
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(555) 678-9012

### IT manager with expertise in system optimization and team leadership

Experienced IT manager with a track record of improving system performance, managing IT teams, and implementing technology solutions to support business objectives.

## PROFESSIONAL EXPERIENCE

- August 2019 - Present **IT MANAGER** *DataTech Solutions, City, ST*
- Managed a 10-person IT team and reduced system downtime by 25% through proactive maintenance
  - Implemented new cybersecurity protocols, improving data security and compliance
- June 2015 - July 2019 **IT ADMINISTRATOR** *CloudNet Technologies, City, ST*
- Oversaw network infrastructure and improved system performance by 30%
  - Managed vendor relationships and negotiated cost-effective IT solutions

## EDUCATION

**BACHELOR OF SCIENCE IN COMPUTER SCIENCE (MAY 2015)** *City University, City, ST*

## KEY SKILLS

- IT team leadership
- Cloud and network administration
- Cybersecurity and risk management
- IT budgeting and cost control