

Derek Vaughn

Systems Analyst

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Systems analyst with expertise in IT process optimization and business solutions

Detail-oriented systems analyst with six years of experience assessing IT infrastructure, identifying system inefficiencies, and implementing technology solutions that enhance business operations. Adept at collaborating with cross-functional teams to streamline workflows and reduce costs.

Professional Experience

- Systems Analyst**
Enterprise Tech Solutions, City, ST

August 2019 - Present

 - Led a system upgrade project that improved operational efficiency by 30%
 - Analyzed IT workflows and implemented automation solutions, reducing manual work by 40%
- IT Business Analyst**
DataSolutions Group, City, ST

June 2016 - July 2019

 - Conducted system performance evaluations, identifying optimization opportunities
 - Assisted in software implementations that enhanced business process efficiency

Education

Master of Science in Information Systems (May 2016)
State University, City, ST

Key Skills

Business process analysis	<div></div>	IT system upgrades and implementation	<div></div>
Requirements gathering and documentation	<div></div>	Workflow automation	<div></div>
Data analysis and reporting	<div></div>		

Certifications

- Certified Business Analysis Professional (CBAP)

- ITIL Foundation Certification