

# MARIAH GLENN

## Appliance Delivery Driver

Kansas City, MO 64106  
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Appliance delivery driver with hands-on installation and logistics experience

Appliance delivery driver with over five years of experience delivering and installing washers, dryers, and kitchen equipment. Skilled in customer service, tight-space navigation, and team lifting practices. Trusted to handle high-value merchandise and customer entry logistics.

### PROFESSIONAL EXPERIENCE

#### ● APPLIANCE DELIVERY AND INSTALLATION TECH

HomePro Delivery | Kansas City, MO | May 2020 - Present

- Deliver and install major appliances for residential customers, averaging 6 daily deliveries with full setup and testing
- Navigate stairwells and tight hallways using professional rigging equipment, reducing damage claims to under 1% annually
- Educate customers on proper usage and warranties, contributing to a 4.8-star post-delivery satisfaction rating

#### ● DELIVERY ASSISTANT

InstallX Services | Independence, MO | April 2018 - April 2020

- Assisted lead drivers with heavy appliance unloading, leveling, and hookup for water and electric
- Ensured each delivery included product walkthroughs and disposal of packaging materials
- Maintained tools, straps, and pads used during moves, reporting damaged equipment for replacement

### EDUCATION

#### ● HIGH SCHOOL DIPLOMA

Central High School | Kansas City, MO | 2017

### CERTIFICATIONS

- Appliance Installation Certificate | HomePro Academy | June 2020
- DOT Medical Card | FMCSA-Registered Physician | April 2018

### KEY SKILLS

- ● ● ● ● Appliance transport
- ● ● ● ● Basic installation
- ● ● ● ○ Customer orientation
- ● ● ● ○ Heavy lifting

- ● ● ○ ○ Inventory paperwork
- ● ● ○ ○ On-site setup
- ● ○ ○ ○ Product testing
- ● ○ ○ ○ Stairwell navigation
- ○ ○ ○ ○ Tool handling
- ○ ○ ○ ○ Warranty overview