

Robert Hayes

Operations Manager

City, ST
email@example.com
(123) 456-7890

Operations manager with expertise in process optimization and cost control

Results-driven operations manager with 12+ years of experience driving process improvements, cost reduction, and cross-functional team performance. Led operations across departments of 30 to 75 staff, improving workflow efficiency by 40% and reducing labor costs by 18%.

Key Skills

- Supply chain management
- Cost reduction strategies
- Lean process improvement
- Vendor negotiations
- Workflow automation

Professional Experience

Operations Manager

Global Manufacturing Inc. | Los Angeles, CA | June 2018 - Present

- Reduced operating expenses by 22% by optimizing procurement and vendor contracts
- Led a team of 50+ employees, improving productivity by 30% through workflow enhancements
- Implemented automation tools, decreasing processing time by 25%

Assistant Operations Manager

West Coast Logistics | Los Angeles, CA | July 2013 - June 2018

- Developed logistics strategies that improved on-time deliveries by 15%
- Reduced supply chain bottlenecks, enhancing overall efficiency
- Oversaw budgeting and resource allocation, cutting waste by 10%

Education

Bachelor of Science in Business Operations

University of Southern California | 2013