



# Trevor Lang

## Last Mile Delivery Driver

Minneapolis, MN 55401

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email@example.com

### Reliable last mile delivery driver experienced in residential fulfillment

Last mile delivery driver with five years of experience executing high-volume, door-to-door drop-offs for retail and logistics companies. Focused on accurate package handling, final-mile scan procedures, and customer interaction. Track record of reducing failed delivery attempts and improving customer satisfaction.

## Professional Experience

### Last Mile Delivery Driver

ZipGo Fulfillment |  
Minneapolis, MN

June 2021 - Present

- Deliver over 120 residential packages daily with a 99.4% on-time delivery success rate
- Use real-time customer communication features to resolve address errors and increase successful drop-offs by 15%
- Scan, photograph, and log each delivery to ensure traceable handoffs and reduce follow-up service requests

### Delivery Associate

Retail Fleet Services | St. Paul,  
MN

May 2018 - May 2021

- Handled deliveries for furniture, electronics, and household goods, coordinating with customers for specific time windows
- Trained five new hires on delivery protocol, customer service expectations, and package logging systems
- Managed seasonal delivery spikes by taking additional evening shifts, increasing coverage by 25%

## Education

### High School Diploma

Roosevelt High School | Minneapolis, MN | 2017

## Certifications

## Key Skills

Customer delivery windows



Delivery photo logging



Drop-off verification



Furniture and appliance delivery



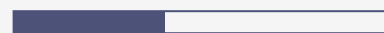
High-volume residential routes



Last mile logistics



Mobile delivery apps



Missed delivery prevention



Real-time route updates



Scanning technology



- Last Mile Logistics Certificate | Delivery Training Group | May 2021
- DOT Medical Card | FMCSA-Registered Physician | April 2018