

# James Reynolds

## Country Club Bartender

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Experienced country club bartender with over eight years of expertise in serving members and guests in exclusive, high-end club environments. Skilled in crafting premium cocktails, managing bar inventory, and delivering top-tier customer service to an elite clientele.

## Professional Experience

### Head Bartender

Palm Beach Country Club, Palm Beach, FL

April 2020 - Present

- Serve an exclusive clientele, providing high-end cocktail and wine recommendations to enhance the guest experience
- Develop seasonal drink menus tailored to club events, increasing specialty drink sales by 22%
- Manage bar inventory and vendor relations, reducing liquor costs by 15% through improved purchasing strategies

### Bartender

Ocean Breeze Golf Club, Palm Beach, FL

May 2016 - April 2020

- Provided beverage service for club members and private events, maintaining a 98% satisfaction rating in post-event surveys
- Trained new staff on club service standards, ensuring consistency in quality and professionalism

## Education

### Bachelor of Science in Hospitality Management

Florida State University, Tallahassee, FL | June 2016

## Key Skills

Luxury service

Wine and spirits knowledge

Member relations

Inventory management

Private event bartending

## Certifications

Court of Master Sommeliers – Level 1

May 2019

ServSafe Alcohol Certification

June 2016