

# Raheem Richardson

Entry-Level Bartender

**Certified bartender with over three years of experience in the hospitality industry, increasing guest satisfaction scores by 15% through exceptional customer service, guest relations, and innovative mixology techniques. Identified creative solutions to improve the guest experience, leading to a 20% increase in repeat business and a 10% boost in upselling premium beverages.**



Seattle, WA  
(123) 456-7890  
email@example.com

[LinkedIn](#) | [Portfolio](#)

## Professional Experience

### Bartender

Starlight Pub, Seattle, WA

August 2023 - Present

- Deliver exceptional service to over 100 patrons per day, coordinate bar operations, and maintain a 91% satisfaction rating
- Upsell specialty drinks and menu items, building positive relationships with patrons to generate repeat business
- Conduct forecasting and restocking for bar inventory and ensure strict adherence to sanitation standards

### Server

Starlight Pub, Seattle, WA

July 2021 - August 2023

- Provided outstanding service to over 100 guests per shift and coordinated effectively with kitchen staff, bartenders, and hostesses during high-volume periods
- Educated patrons on menu items and daily specials, utilizing upselling techniques to exceed monthly sales goals by 20% and 30%

## Education

Bachelor of Arts (B.A.) in  
Hospitality & Tourism  
University of Washington, Seattle,  
WA | June 2021

## Certifications

**ServSafe Certification | June  
2021**

## Key Skills

Mixology

Guest relations

Communication

Inventory management

Upselling techniques