

Raheem Richardson

Entry-Level Bartender



Seattle, WA
(123) 456-7890
email@example.com

Certified bartender with over three years of experience in the hospitality industry, increasing guest satisfaction scores by 15% through exceptional customer service, guest relations, and innovative mixology techniques. Identified creative solutions to improve the guest experience, leading to a 20% increase in repeat business and a 10% boost in upselling premium beverages.

Professional Experience

Bartender

Starlight Pub, Seattle, WA August 2023 - Present

- Deliver exceptional service to over 100 patrons per day, coordinate bar operations, and maintain a 91% satisfaction rating
- Upsell specialty drinks and menu items, building positive relationships with patrons to generate repeat business
- Conduct forecasting and restocking for bar inventory and ensure strict adherence to sanitation standards

Server

Starlight Pub, Seattle, WA July 2021 - August 2023

- Provided outstanding service to over 100 guests per shift and coordinated effectively with kitchen staff, bartenders, and hostesses during high-volume periods
- Educated patrons on menu items and daily specials, utilizing upselling techniques to exceed monthly sales goals by 20% and 30%

Education

Bachelor of Arts (B.A.) in
Hospitality & Tourism
University of Washington, Seattle,
WA | June 2021

Certifications

**ServSafe Certification | June
2021**

[LinkedIn](#) | [Portfolio](#)

Key Skills

Mixology

Guest relations

Communication

Inventory management

Upselling techniques