

John Bergsen

CNA With Experience

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A CNA with six years of experience providing patient care in both hospital and long-term care settings. A proven track record of identifying opportunities to enhance clinical efficiency and improve the delivery of patient-centered care.

Professional Experience

Certified Nursing Assistant

Johns Hopkins Hospital, Baltimore, MD

May 2020 - Present

- Deliver exceptional care to over 30 patients per shift, educate patients and families on treatment plans, and achieve a 94% patient satisfaction rating
- Monitor patient vital signs and collaborate with multidisciplinary teams to streamline patient care procedures, improving overall clinical efficiency by 15%
- Support a team initiative to improve infection control compliance, resulting in an 18% reduction in hospital-acquired infections

Certified Nursing Assistant

Baltimore General Hospital, Baltimore, MD

June 2018 - May 2020

- Provided compassionate care for over 25 patients daily in acute care settings and maintained a 93% patient satisfaction rating
- Trained and mentored five new CNAs on patient-centered care standards, infection prevention protocols, and clinical workflows
- Supported the development and implementation of a patient mobility program, which reduced fall-related incidents by 16%

Key Skills

Patient health monitoring



EHR system management



Basic Life Support (BLS) Certified



Infection control compliance



Team training and mentoring



Certifications

Certified Nursing Assistant (CNA)

State of Maryland

June 2018

Education

