

Aaron Shah
Dry Cleaning Delivery Driver

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Customer-focused dry cleaning delivery driver with strong route retention skills

Dry cleaning delivery driver with four years of experience picking up and dropping off garments for residential and corporate clients. Skilled in garment handling, scheduling pickups, and managing repeat customer accounts with personalized service.

Professional Experience

Delivery Route Driver

Metro Dry Cleaners | San Jose, CA | February 2021 - Present

- Manage a daily delivery route of 50–60 clients, including corporate offices and apartment buildings
- Tag, sort, and bag cleaned garments before delivery to ensure accuracy and item integrity
- Provide personalized service to weekly clients, contributing to 97% customer retention over two years

Delivery Driver

EverClean Services | Fremont, CA | May 2019 - January 2021

- Assisted with garment handling and tracked special items (alterations, rush orders) for timely returns
- Delivered dry cleaning during peak hours and coordinated with front desks at office buildings
- Managed basic service questions and billing feedback while on route

Education

High School Diploma

Silver Creek High School | San Jose, CA | 2018

Certifications

- Fabric Handling Safety Certificate | California Cleaners Assoc. | June 2020
- DOT Medical Card | FMCSA-Registered Physician | May 2019

Key Skills

- **Billing communication**
- **Customer follow-up**
- **Delivery routing**
- **Dry cleaning handling**

- **Garment tagging**
- **Mobile client scheduling**
- **Package labeling**
- **Personal account service**
- **Route retention**
- **Time management**