



Jared Lin

IT Business Analyst

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LinkedIn

Professional Experience

IT business analyst

Vetra Systems | Phoenix, AZ

February 2021 - Present

- Defined user stories for software enhancements, improving release cycles by 35%
- Worked with developers and QA teams to deliver 20+ system changes with zero post-release defects

Business analyst

Certo Tech | Phoenix, AZ

June 2018 - January 2021

- Facilitated gap analysis between legacy CRM and new platform, leading to 25% process improvement
- Conducted UAT and training sessions for 100+ internal users

Education

Bachelor of Science in Information Technology

Arizona State University | May 2018

Technical business analyst with systems integration experience

IT-focused business analyst with 6 years of experience improving system functionality and aligning business needs with tech solutions. Specializes in requirements gathering, systems integration, and stakeholder alignment in agile environments.

Key Skills

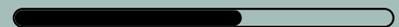
Agile methodology



Application lifecycle management



Data flow documentation



Functional specifications



Jira



Systems analysis

