

Carlos Rivera

Healthcare Business Analyst

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LinkedIn

Healthcare data analyst improving patient care through insights

Business analyst with 7 years of experience in hospital operations and data compliance. Adept at analyzing EMR data to improve patient outcomes and streamline administrative workflows.

Professional Experience

Healthcare business analyst

MedCor Systems | Houston, TX

April 2020 - Present

- Identified inefficiencies in billing workflows that saved \$400K annually
- Built Tableau dashboards to monitor key patient outcome metrics

Operations analyst

Memorial Hospital | Houston, TX

July 2016 - March 2020

- Created reports on readmission rates, supporting policy changes that reduced readmissions by 8%
- Partnered with IT to clean data from patient satisfaction surveys

Key Skills

- Claims analysis
- EMR systems
- HIPAA compliance
- Patient outcomes reporting
- Predictive modeling
- Tableau

Education

Bachelor of Science in Health Information Management

University of Houston | May 2016