



Sarah Collins

Bank Customer Service Representative

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LinkedIn

Banking Professional With Expertise in Customer Account Management
Customer-focused banking professional with three years of experience assisting clients with financial transactions, resolving account issues, and maintaining legal compliance.

Professional Experience

July 2021 - Present	Bank Customer Service Representative	<i>First National Bank City, ST</i>
	<ul style="list-style-type: none">Assisted customers with deposits, withdrawals, and account inquiries, reducing transaction errors by 30%Educated clients on banking products and services, increasing new account openings by 25%Process loan applications and ensure compliance with financial regulations	
June 2019 - July 2021	Teller	<i>Regional Credit Union City, ST</i>
	<ul style="list-style-type: none">Managed daily transactions, balancing cash drawers with 100% accuracyFound and reported potential fraudulent activities, enhancing security measuresProvided personalized customer service, maintaining a 95% satisfaction rating	

Key Skills

Account management	<div></div>	Financial transactions and cash handling	<div></div>
Fraud prevention and compliance	<div></div>	Customer relationship building	<div></div>
Loan processing assistance	<div></div>		

Education

