



# Carmen T. Hall

Senior Business Analyst

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LinkedIn

Strategic thinker with a decade of analytical leadership

Senior business analyst with 10 years of success leading cross-functional teams to deliver system upgrades and optimize operations. Known for enhancing business efficiency through data-driven recommendations. Skilled in stakeholder management, forecasting, and complex systems analysis.

## Professional Experience

January 2020 - Present	<b>Senior Business Analyst</b>	<i>Pinnacle Solutions   Denver, CO</i>
	<ul style="list-style-type: none"><li>Led digital transformation initiatives across 3 departments, reducing operational delays by 32%</li><li>Delivered enterprise-wide analytics dashboard, improving executive visibility and decision-making speed by 45%</li><li>Facilitated quarterly reviews with C-level executives to adjust KPIs and business goals</li></ul>	
March 2015 - December 2019	<b>Business Analyst</b>	<i>MarketRise Corp.   Denver, CO</i>
	<ul style="list-style-type: none"><li>Collaborated with finance and IT teams to improve cost-tracking system, cutting expenses by \$250,000 annually</li><li>Oversaw a legacy system migration to Oracle ERP, reducing billing cycle times by 20%</li></ul>	

## Key Skills

Budget forecasting	<div></div>	Business intelligence (BI) tools	<div></div>
Data governance	<div></div>	Gap analysis	<div></div>
JIRA and Confluence	<div></div>	Stakeholder presentations	<div></div>

## Education

