




Avery Harris

Server

Attentive Server focused on efficiency and guest satisfaction Professional Server with 7 years of experience in casual and upscale dining environments.

Known for fast, friendly service and maintaining high guest satisfaction. Excels in team-based environments and managing large sections during peak hours.

PERSONAL INFORMATION

 (XXX) XXX-XXXX

 email@example.com

 City, ST

KEY SKILLS

- Customer service
- Menu knowledge
- Order accuracy
- POS operation
- Upselling techniques
- Waitstaff coordination

EDUCATION

- HIGH SCHOOL DIPLOMA | CENTRAL HIGH SCHOOL, AUSTIN, TX | JUNE 2015

PROFESSIONAL EXPERIENCE

SERVER | THE GARDEN GRILL, AUSTIN, TX | MAY 2020 - PRESENT

- Manage a section of 8-10 tables during dinner service, consistently meeting timing goals
- Earned "Server of the Month" 3 times for guest satisfaction scores and teamwork
- Upsold desserts and wine, contributing to a 20% increase in per-table revenue

SERVER | CHILI PLATE RESTAURANT, AUSTIN, TX | JULY 2018 - JULY 2020

- Provided attentive service to diverse clientele in a high-volume environment
- Handled customer complaints promptly, achieving a personal 95% guest satisfaction rating
- Trained 5 new servers on floor layout, POS usage, and menu memorization