




Chris Jackson


Barista

Barista with a focus on speed and customer satisfaction

Over five years of experience in high-traffic coffee shops. Skilled in specialty drink preparation, upselling, and managing multiple orders under pressure. Known for maintaining quality service during peak hours and creating repeat customer experiences.

PERSONAL INFORMATION

 (XXX) XXX-XXXX

 email@example.com

 City, ST

KEY SKILLS

- Cash handling
- Drink customization
- Espresso machine operation
- Inventory restocking
- POS systems
- Shift teamwork

PROFESSIONAL EXPERIENCE

LEAD BARISTA | RISE & GRIND CAFÉ, CHICAGO, IL
AUGUST 2020 – PRESENT

- Prepare an average of 100 beverages per shift while maintaining a 98% accuracy rate
- Upsold seasonal items and increased average ticket size by 8%
- Trained six new hires in customer interaction, drink quality, and sanitation procedures

BARISTA | BEAN BROS COFFEE, CHICAGO, IL
JULY 2018 – JULY 2020

- Handled customer orders in a fast-paced environment, consistently receiving high customer ratings
- Managed morning prep and ensured proper stocking for high-volume hours
- Maintained a clean and organized workspace during rush periods

EDUCATION

- Diploma, Northside High School, Chicago, IL | 2017 |