



Avery Harris

Drive-Thru Crew Member

Quick-service Team Member with drive-thru and multitasking experience

Efficient Drive-Thru Team Member with 4 years of experience in fast food. Known for speed, accuracy, and keeping calm under pressure. Skilled at multitasking between orders, payments, and customer interactions in high-volume environments.

PERSONAL INFORMATION



(XXX) XXX-XXXX



email@example.com



City, ST

KEY SKILLS

- Drive-thru headset use
- High-speed multitasking
- Order accuracy
- POS and cash handling
- Quality checks
- Team rotation

Professional Experience

DRIVE-THRU CREW MEMBER | TACOWORKS, CHARLOTTE, NC
MAY 2021 - PRESENT

- Handle up to 120 cars per shift with 99% order accuracy
- Reduced customer complaints by 40% through improved confirmation routines
- Maintained drive-thru time under 3 minutes average across 6 months

CREW MEMBER | FAST BITES, CHARLOTTE, NC
AUGUST 2019 - APRIL 2021

- Cross-trained in front-counter and drive-thru roles to increase team flexibility
- Contributed to the location achieving the "Fastest Service" award in 2020 Q4
- Suggested a reorder screen improvement that reduced missed items by 25%

Education

- Diploma
Northside High School, Chicago, IL | 2017