

Liam Chong

Cashier & Sales Associate

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Dedicated and responsible student with strong customer service skills

High school student with experience in retail and customer service. Passionate about helping others, working in team environments, and developing professional skills.

Professional Experience

Cashier & Sales Associate, Corner Store Market, Austin, TX
June 2023 – Present

- Assist an average of 80 customers per shift, ensuring excellent customer service
- Process cash and credit transactions while maintaining accuracy in handling payments
- Stock shelves and managed inventory to keep store organized

Social Media Volunteer, Austin Youth Club, Austin, TX
September 2022 – Present

- Create and manage social media posts to promote events and fundraisers
- Increased online engagement by 30% through creative content strategies
- Assist in event planning and community outreach programs

Education

Westlake High School, Austin, TX | Expected Graduation: June 2025

Key Skills

- Customer service and problem-solving
- Microsoft Office and Google Docs
- Social media marketing
- Cash handling and point-of-sale (POS) systems
- Time management and teamwork