





# Rachel Nguyen

## DATA-DRIVEN PRODUCT MANAGER WITH EXPERIENCE IN AI AND MACHINE LEARNING

Strategic product manager with 10 years of experience leading large-scale artificial intelligence (AI)-powered product launches. Proven track record of increasing adoption rates, optimizing machine learning (ML) models, and driving innovation at scale.

### PERSONAL INFORMATION

-  (555) 543-6789
-  rachel.nguyen@email.com
-  LinkedIn | Portfolio
-  Mountain View, CA

### KEY SKILLS

- AI/ML product strategy
- Data-driven decision-making
- Growth hacking
- Product roadmap execution
- Stakeholder management

### EDUCATION

- MASTER OF SCIENCE IN ARTIFICIAL INTELLIGENCE | MASSACHUSETTS INSTITUTE OF TECHNOLOGY (MIT) | CAMBRIDGE, MA | AUGUST 2017

### PROFESSIONAL EXPERIENCE

#### PRODUCT MANAGER | GOOGLE, MOUNTAIN VIEW, CA | AUGUST 2019 - PRESENT

- Launched an AI-powered recommendation engine, increasing user engagement by 50%
- Lead a cross-functional team of 25 engineers, designers, and data scientists
- Implemented a data-driven roadmap, improving product adoption by 35%

#### SENIOR PRODUCT MANAGER | TECHCORP AI, SAN FRANCISCO, CA | JUNE 2015 - JULY 2019

- Developed an NLP-powered chatbot, reducing customer support costs by 40%
- Spearheaded a personalization initiative, driving a 20% increase in user retention